

Adams[®] Extract & Spice, LLC and Orkin: A Longstanding Commitment to Quality and Service

Adams[®] Extract & Spice, LLC is one of the oldest full-service spice and extract packaging and manufacturing facilities in the United States. Tracing its beginnings back to 1888, Adams now proudly manufactures and markets under several brand banners, including Adams Best[®], Adams Extract[®] and Adams ClearVan[®]. As the manufacturer of some of the nation's most respected Private Label Brands, Adams strives for quality and excellence in everything — from its ingredients to its safety and sanitation standards for pest management.

Since 2004, Adams has partnered with Orkin to help ensure its 90,000-square-foot facility in Gonzales, Texas maintains a pest-free environment and can continue producing high-quality products for its customers.

Working with a wide variety of agricultural products from around the world, sanitation and sustainability are paramount to what Adams does. The partnership between Orkin and Adams has translated into a high-quality pest management program, earning them the IPM Partner Award, presented by Orkin, The IPM Institute of North America and NSF.

To learn more about Adams' pest management program success, we spoke with Quality Supervisor Debra Griffith and Total Quality Management Coordinator Jordyn Ochoa. Here is an edited transcript of that interview.



The team at Adams[®] Extract & Spice, LLC takes a group shot with their Orkin service team following an awards ceremony.

Auditors are significantly happier seeing that we have Orkin's Food Safety Precision Protection service, rather than seeing us try to maintain pest management ourselves. Even third party auditors recognize Orkin's service and excellence.

— Jordyn Ochoa,
Total Quality Management Coordinator

we have to monitor our facility each and every day to make sure everything is clean and safe. And with our organic products, we cannot use chemicals. So, if there's a pest issue, we have to catch it immediately. My goal is to ensure we produce a safe, quality product.

Why do you think your facility won this award?

Orkin works with us to ensure that all that can be done is done, without constantly trying to sell us something. They look at everything from the building exterior (i.e. openings, seals, exterior lighting, etc.) to cleaning and sanitation and climate control to ensure a pest-free facility.

Why is Integrated Pest Management (IPM) so critical to your facility?

With all of the agricultural products we're working with,

Why do you continue to work with Orkin?

We selected Orkin because it is a reputable company, with local people and significant knowledge in pest management. They have made it a point to know my business well, and they've taken the time to get to know me. The account managers and pest specialists are knowledgeable and caring — they care about what they do. If I have any questions, all I have to do is pick up the phone and they are always there to help. I have a real trust with Orkin, and when they tell me that I need to take care of something, they know I will take care of it. It truly is a partnership.

What results have you seen from your partnership with Orkin?

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